

## **Montpelier Meeting Comments from 3/29/2000 meeting**

### ***How the State Will Use the Authority and Resources of the Safe Drinking Water Act***

- Educate the communities/volunteers on funding possibilities and knowing their system and what it will cost.
- Strengthen link between owners/operators and the Water Supply Division.
- State wide advertising program to show how good the water is with creative mailouts to the public with some press releases to promote activities.
- Fund training centers at the vocational centers from the state level.
- Promote O& M training with evening/weekend schedules to accommodate system owners/operators.
- Develop possible level of certification for owners, responsible operators to provide link to certified operators.
- Educate customers that this is a full time job and how much work is being performed. It not volunteer position for many of these systems. Financial compensation should be considered. Change customers attitude.
- Develop a mentoring program on a geographical regional basis. Where professional can assist another system. Pennsylvania is doing mentoring work.
- Educate school system on their water systems and consider them as a high priority.
- Develop an electronic bulletin board so they can have place to go and ask questions and provide support for issues with water system management. Also educate public on Capacity management.
- Funding of computer technology to enhance communication (i.e. -email) with public on water system management

### ***Baseline information***

- Express concern for using a point system for prioritizing water systems for capacity funding. Not a recommend way to go.

### ***Encourage/Impair***

- Promote good communication with chain of command with owner/ chief operator and the responsible owner to prevent chain of command issues.

- Educate new board members on their existing system management responsibilities. Promote training at board meeting would be appropriate.
- Encourage incentive to be a member with the association to get certain number of continuation credits for information session on varies water system subject matters.
- Encourage discussion among board members on the legal issues of being on the board. Insurance is expensive.
- Express concern with the viability of system trying to decommissioned. This may create a higher public health risk not being a public water supply system anymore.

### ***Prioritize Systems***

- Use enforcement priorities to prioritize systems.